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Employment

Network Administrator

October 2005 - Present

KwikSystems LLC

Transaction Processing Network and Systems Administration

- WAN, firewall and complex LAN administration. VPN's, MPLS and ISDN circuit setup and administration. Cisco routers, firewalls, switches in high-availability configurations.
- Windows Server 2003 clusters and CentOS Linux server administration in five-nines uptime environment.
- Enterprise storage administration on HP EVA fibre channel SAN and shared SCSI RAID storage appliances.
- Web programming in Javascript, HTML, CSS, PHP, Crystal Reports programming. CMS deployment, modification and maintenance.
- Disaster recovery administration using Backup Exec 10d with tape and disk backups.
- Extract, transform, and load database programming using Microsoft SQL clusters and MySQL databases with Perl.
- Write document and maintain Perl, PHP, BASH scripts. Write and maintain documentation.
- Office IT support including the typical business machines, Active Directory domain, and VOIP phone system.
- Displays excellent judgment and discipline in service failure situations. Works with minimal supervision on projects of all sizes. Communicates effectively with C-level management.

Office Administrator

December 2002 - October 2005

Smart Card Integrators, Inc.

Strong authentication technology systems integrator

- Cisco Firewall and Office LAN administration. Nortel phone system administrator.
- Disaster recovery administration using Backup Exec 10x and Bacula with tape and disk backups.
- Windows Server 2000 and Debian Linux server administration.
- Design and print all Marketing materials. Develop and maintain corporate identity and corresponding documents.
- Web programming in PHP, HTML, CSS, and Javascript.
- Customer Service for existing customers and Sales and Marketing for new customers.
- Produce and deliver presentations and demonstrations for clients needing biometric authentication, public key infrastructure and cryptographic solutions.
- Monitor office and IT policies and practices to remain in compliance with complex service level agreements requiring high levels of physical and information security.

Product Specialist

January 1999 - January 2002

Microtek Lab, Inc., Los Angeles, CA

Digital imaging hardware, software peripherals manufacturer

- Managed products from birth to end of lifecycle.
- Proposed wrote and maintained sales operations database.
- Proposed wrote and maintained market research database.
- Liason between Sales, Support and Engineering departments.
- Trained end-users, distribution, and resellers on Microtek technological advancements, products, digital color workflow.

Education

Master of Business Administration

Pepperdine University, Malibu, August 2002

Bachelor of Arts Sociology, Minor in Economics

CSU Dominguez Hills, Carson CA, December 1994

Technical

Linux: Debian, CentOS, Apache, BASH, Perl, Postfix mail server, openLDAP, Drupal CMS.

Microsoft Server: Advanced server 2000, Server 2003 Enterprise, Microsoft Clustering, IIS, DotNetNuke CMS.

Databases: SQL Server 2000 Enterprise, MySQL, PostgreSQL.

Storage: HP fibre channel SAN, Hardware and software RAIDs.

Office Support: Microsoft Office and OpenOffice.org desktop application suites, Cisco VOIP and Nortel PBX phone support, ActiveDirectory implementation and maintenance.

Computer Languages: HTML, CSS, Javascript, PHP, Perl, Bash, Advanced SQL

Security: Cisco and Linux Firewalls, IDS, VPN's, security policies & procedures, infosec standards compliance.

Networking: high availability WAN and LAN design, deployment and maintenance

Esoteric: cloud computing, N+1 computing service architectures, identification and authentication.

Personal

Dedicated husband and father.

Rabid bicycle racing fan.
